



# Iowa Department of Human Services

Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

## INFORMATIONAL LETTER NO.1413

**DATE:** August 13, 2014

**TO:** All Iowa Medicaid Providers (Excluding Individual CDAC and Waiver)

**FROM:** Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

**RE:** Iowa Medicaid Enterprise ICD-10 Provider Readiness Survey

**EFFECTIVE:** Immediately

On July, 31, 2014, the U.S. Department of Health and Human Services (HHS) issued a rule finalizing October 1, 2015, as the new compliance date for health care providers, health plans, and health care clearinghouses to transition to ICD-10. The IME continues to prepare for the implementation of ICD-10 by reviewing policy and preparing for updates to medical coverage, rules, operational procedures, and technical systems and intends to conduct external end to end testing with providers until September 1, 2015. The IME urges providers to continue forward with their ICD-10 projects and to ensure plenty of time for robust testing of ICD-10 claims. Robust testing will help ensure a smooth transition to ICD-10.

The IME is conducting this **fourth** in a series of ICD-10 tracking surveys to determine if organizations are impacted by the change to the ICD-10 code sets and to gauge the progress toward readiness for implementation. As with the first three surveys, the information gathered from this fourth survey will be shared to support a successful implementation of ICD-10.

Please complete one survey for each provider agreement (each unique tax ID) that you have with the IME. Given the array of questions in this survey, please ask others within your organization for assistance in completing it as necessary. Your organization may receive future surveys in the continuing effort to assess the impact of the implementation of ICD-10 codes.

This survey will take approximately 10 minutes to complete and **MUST BE COMPLETED BY 12:00 PM (Central Time) September 15, 2014. Please complete the [IME ICD-10 Provider Readiness Survey 4](#)<sup>1</sup>.**

A [printable](#)<sup>2</sup> version of the survey questions is also available.

The IME appreciates your partnership as we work together to serve the needs of Iowa Medicaid members. If you have any questions on ICD-10 please email [icd-10project@dhs.state.ia.us](mailto:icd-10project@dhs.state.ia.us) or contact the IME Provider Services Unit at 1-800-338-7909, or locally in Des Moines at 515-256-4609.

For more information, please visit the [ICD-10](#)<sup>3</sup> page of the DHS website.

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<sup>1</sup> <https://www.surveymonkey.com/s/ICD10providersurvey-4>

<sup>2</sup> <https://dhs.iowa.gov/sites/default/files/SURVEY%204%20for%20PDF.pdf>

<sup>3</sup> <http://dhs.iowa.gov/ime/providers/tools-trainings-and-services/medicaid-initiatives/ICD-10>